



GUIDE TO SERVICES





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RIVERSIDE UNIVERSITY HEALTH SYSTEM BEHAVIORAL HEALTH ADMINISTRATION

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- Amy McCann, MBA**
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- Janine Moore, LMFT**
Deputy Director of Children's Services

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INTRODUCTION

The Riverside County Board of Supervisors took action in March 2015 to consolidate and modernize the delivery of publicly funded healthcare by forming Riverside University Health System (RUHS). With a mission to improve the health and well-being of individuals and communities, RUHS is dedicated to exceptional and compassionate care, education and research through an integrated delivery network. With this action, the Riverside County Department of Mental Health joined RUHS and became Riverside University Health System — Behavioral Health (RUHS—BH). There are no changes in the service delivery, availability, locations or staffing of existing programs as a result of this action.

RUHS—BH is committed to providing prompt, effective, efficient, and culturally competent community based services to help enable severely mentally disabled adults, older adults, children at risk of mental disability, transition age youth, individuals with a history of substance abuse and individuals on conservatorship maintain their optimal level of personal and social functioning. Services are provided at more than 50 locations countywide.

RUHS—BH is recognized for providing quality services and integrated care that involve the latest innovations in clinical practices affecting mental health. We have a dedicated professional team of approximately 2,000 employees consisting of psychiatrists, clinicians, peer specialists, and other professionals who serve over 60,000 people annually.

RUHS—BH is proud of our dedication to providing culturally relevant services and our commitment to accepting and valuing of people from all ethnic, cultural, racial, and linguistic backgrounds. RUHS—BH strictly adheres to State and Federal regulations in protecting the confidentiality and health information of all consumers.

Services are primarily targeted toward Medi-Cal beneficiaries along with those who are eligible for other specialized State programs. Questions about bills and fees can be addressed to the clinic or to the Patient Accounts Unit at (951) 358-6900.

RUHS—BH is comprised of three major components: Mental Health Services, Substance Abuse Prevention and Treatment Program, and the Public Guardian's Office. These programs provide prompt, efficient, professional and culturally competent services throughout Riverside County. RUHS—BH is divided into three geographic service delivery regions: Western Region (covering the City of Riverside and surrounding areas), Mid-County Region (covering Hemet, Temecula, Perris, Lake Elsinore, and surrounding areas) and Desert Region (covering Banning, Palm Springs, Indio, Blythe and surrounding areas). Each of these regions has numerous service locations that provide access to a variety of community-based services for consumers.

In addition, there are 4 specialty services such as crisis, placement, and hospital services that are provided centrally that serve consumers from across the county.

MENTAL HEALTH PROGRAM

This program provides treatment and support services to transition age youth, adults and older adults who experience mental health and/or substance use challenges and children who experience behavioral health difficulties. Services include outpatient services, medication, peer recovery services, education, housing, residential care, as well as subacute and acute care. Peer-to-peer support services are a component of the program and are provided in clinics and by contract providers. Services to individuals who may be experiencing a housing crisis, coupled with mental health and/or substance use challenges, are also provided across the county. A complete list of providers is available at any clinic or by contacting the CARES Line (Community Access, Referral, Evaluation, and Support Line) at (800) 706-7500.

SUBSTANCE ABUSE PREVENTION AND TREATMENT PROGRAM

This program provides accessible, high quality substance abuse prevention and treatment services for consumers, ages 12 and over, through a wide range of countywide clinics and contract providers. Detoxification, Residential, and Outpatient Services are available along with intensive case management and linkage services throughout the continuum of care. Prevention services are provided through the largest Friday Night Live Program in the State, through individual indicated prevention services offered in County clinics and at specific school sites, and through universal community prevention activities that reach out to community organizations and assist each community in making environmental prevention changes as needed. Riverside County's Drinking Driver and PC 1000 Programs are also under the administration of the Substance Abuse Prevention and Treatment Program.

PUBLIC GUARDIAN PROGRAM

This program provides conservatorship services, both the Lanterman-Petris-Short Act and Probate, and works closely with the mental health case management program in providing representative payee services to qualified clients of RUHS.

TO ACCESS SERVICES

Please call the clinic closest to you from the list on the following pages. You may also call the CARES Line (Community Access, Referral, Evaluation, and Support) at (800) 706-7500, TTY: (800) 915-5512. This line provides information and referrals for Medi-Cal and Riverside County Health Care (RCHC) Plan beneficiaries seeking Mental Health Services. Se Habla Español. Interpreter services are available at no cost. For hearing impaired services, please call: Western Region TTY# (951) 358-4728, Mid-County Region TTY# (951) 296-0596, Desert Region TTY# (760) 863-8026.

BEHAVIORAL HEALTH ADMINISTRATION

Director's Office - Behavioral Health Administration

The Behavioral Health Director is an officer appointed by the Board of Supervisors and has primary responsibility for directing the development, operation, administration, and evaluation of all mandated and discretionary mental health programs within local, State, and Federal regulations and policy guidelines. Riverside University Health System (RUHS) — Behavioral Health includes comprehensive mental health, substance abuse, public guardian services, and contracted services.

4095 County Circle Drive
Riverside, CA 92503
Phone: (951) 358-4500
Fax: (951) 358-4513

Behavioral Health Commission

The Riverside County Behavioral Health Commission (BHC) is an advisory body, composed of volunteers appointed by the Board of Supervisors, who work in conjunction with RUHS — Behavioral Health to ensure citizen and professional input and involvement in all aspects of Department Services. BHC members serve for a three-year term and are governed by the California Welfare and Institution Code §5604 and the Ralph M. Brown Act.

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 955-7141
Fax: (951) 955-7205

Children's Services Administration

3125 Myers Street
Riverside, CA 92503
Phone: (951) 358-4520
Fax: (951) 358-4560

Compliance Office

The Compliance Office responds to questions regarding Health Insurance Portability and Accountability Act (HIPAA) and/or compliance. The program is designed to promote the prevention, detection and resolution of instances of violations of the law and/or the Department's ethical and operational policies and procedures.

9990 County Farm Road, Suite 6
Riverside, CA 92503
Phone: (951) 358-4521
Phone Toll Free: (800) 413-9990
Fax: (951) 358-4721

BEHAVIORAL HEALTH ADMINISTRATION

Cultural Competency Program

The Cultural Competency Program provides overall direction, focus, and organization in the implementation of the system-wide Cultural Competency Plan that addresses the enhancement of workforce development and the ability to incorporate languages, cultures, beliefs, and practices of its consumers into the services.

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 955-7163
Fax: (951) 955-7206

Forensics Administration

3625 14th Street
Riverside, CA 92501
Phone: (951) 955-1530
Fax: (951) 955-1533

Fiscal Services

4095 County Circle Drive
Riverside, CA 92503
Phone: (951) 358-4550
Fax: (951) 358-4792

Managed Care

4060-A County Circle Drive
Riverside, CA 92503
Phone: (951) 358-7797
Fax: (951) 358-6868

Mental Health Services Act (MHSA) Administration

Proposition 63, the Mental Health Services Act, was enacted by California voters in November 2004 to provide increased funding, personnel and other resources to support county mental health programs and monitor progress toward statewide goals for children (birth to 15 years of age), transition age youth (16 to 25 years of age), adults (26 to 59 years of age), older adults (age 60 and over) and families. The Act addresses a broad continuum of prevention, early intervention and service needs and the necessary infrastructure, technology and training elements that will effectively support this system.

The MHS Administrative Department manages the planning and implementation activities related to the five main required MHS components which are Community Services and Supports, Workforce Education and Training, Prevention and Early Intervention, Capital Facilities and Technology, and Innovation.

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 955-7122
Fax: (951) 955-7205

MHSA Prevention and Early Intervention (PEI)

The intent of the Prevention and Early Intervention (PEI) programs is to engage individuals before the development of serious mental illness or serious emotional disturbance, or to alleviate the need for additional or extended mental health treatment. These programs are provided in places where mental health services are not traditionally located, such as schools, community centers, and faith-based organizations.

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 955-7156
Fax: (951) 955-7207

MHSA Workforce Education and Training (WET)

The primary mission of the Workforce Education and Training program is to develop and provide programs that enhance the recovery-oriented treatment skills of the Public Mental Health service system and to develop recruitment and retention strategies for qualified professionals serving community mental health. Education and training programs are consumer-centered, culturally competent, and driven by the values of wellness, recovery, and resiliency.

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 955-7198
Fax: (951) 955-7207

Older Adult Administration

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 509-2400
Fax: (951) 509-2405

BEHAVIORAL HEALTH ADMINISTRATION

Patient Accounts

3075 Myers Street

Riverside, CA 92503

Phone: (951) 358-6900

Fax: (951) 358-6905

Questions about bills and fees can be addressed to the clinic or to the Patient Accounts Unit at (951) 358-6900.

Program Support Administration

4095 County Circle Drive

Riverside, CA 92503

Phone: (951) 358-4591

Fax: (951) 358-4792

Public Guardian Administration

The Public Guardian provides conservatorship investigation and administrative services. The division provides forensic psychiatric support for persons placed under a Welfare and Institution Code conservatorship.

3625 14th Street

Riverside, CA 92501

Phone: (951) 955-1540

Main Fax: (951) 955-1610

Conservatorship - is a court proceeding to appoint a manager for the financial and/or personal care needs of the individual who is either physically or mentally unable to provide for these needs alone. The conservator is held accountable by the Superior Court for the manner in which he/she administers the conservatorship.

Conservatorship Investigation - this is the branch of the Public Guardian's office which determines whether or not a client needs to be placed on conservatorship. The investigators gather information from the client's family, therapist, doctors, and anyone else who may be involved with the client. Based on the information obtained a report is generated with a recommendation for or against conservatorship. The report is then submitted to a judge for the final determination.

LPS/Property Management Administration - the Public Guardian has been designated by the County Board of Supervisors as the County office to serve as conservator under the Lanterman-Petris-Short (LPS) Act for persons gravely disabled as the result of a mental disorder. These individuals may require placement in a state mental institution or other facility for psychiatric treatment. Grave disability is defined as a condition in which a person, as a

result of a mental disorder, is unable to provide for his/her basic personal needs for food, clothing, or shelter.

Probate Administration - operates under the legal requirements of the Probate Code, providing probate conservatorship services to persons who are unable to manage for themselves. This division manages property and/or provides for the personal care needs of the adult disabled and the infirmed.

Representative Payee Program - many clients of RUHS — Behavioral Health find themselves in a position where they are unable to handle their own finances safely. In these cases, the Public Guardian has a program whereby a special person, called a payee, is established to collect the client's Social Security income, then uses the money to pay the client's bills such as rent, utilities, medical expenses, and other expenses of daily living. Clients may also ask the payee for money for personal expenses, such as clothing.

Quality Management Administration

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 955-7126
Fax: (951) 955-7204

Quality Improvement (QI) - Inpatient

The Inpatient Quality Improvement Unit provides oversight of Riverside County consumers who are hospitalized. The process includes monitoring utilization, handling complaints, as well as quality improvement issues. The purpose of this program is to review appropriateness of acute mental health care services. Monitoring of all involuntary hospitalizations (W & I §5150) is also included.

9990 County Farm Road, Suite 3
Riverside, CA 92503
Phone: (951) 358-6031
Fax: (951) 358-5038

Quality Improvement (QI) - Outpatient

This program provides clinical oversight of all county clinics, including contract providers. QI provides a mechanism for consumers and family members to file and each resolution on complaints and grievances. The QI works to assure that all county activities maintain high standards while adhering to mandated requirements and regulations.

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 358-6031
Fax: (951) 358-5038

BEHAVIORAL HEALTH ADMINISTRATION

Grievance and Complaint Line

Phone Toll Free: (800) 660-3570

Research and Evaluation

2085 Rustin Avenue

Riverside, CA 92507

Phone: (951) 955-7330

Fax: (951) 955-7204

**BEHAVIORAL HEALTH
SUPPORTIVE
SERVICES**

BEHAVIORAL HEALTH SUPPORTIVE SERVICES

CARES Line (Community Access, Referral, Evaluation and Support Line)

The CARES Line provides information and referrals for Medi-Cal and Riverside County Health Plan beneficiaries seeking Mental Health Services.

Phone Toll Free: (800) 706-7500

TTY: (800) 915-5512

Consumer Affairs

This program promotes the consumer perspective in all aspects of the Department from policy and planning to direct services. It seeks to further recovery through training and support for consumers employed as Peer Specialists in the Department. These Peer Specialists, having attained a level of personal recovery, assist and support consumers of the Department's services. Through this peer-to-peer support, consumers experience hope and are assisted in their own recovery.

2085 Rustin Avenue

Riverside, CA 92507

Phone: (951) 955-7161

Fax: (951) 955-7206

Peer Navigation Line

Looking for the next steps to a healthier and more fulfilling life? Call the Peer Navigation Line. Peer Navigators have taken those steps before and they can navigate the system with you. The Peer Navigation Line provides assistance in navigating the behavioral health system to current, new, and incoming clients.

Phone: 888-768-4YOU or 888-768-4968

Family Advocate Program (FAP)

This program provides support for family members, significant others, or caregivers of adults with a serious mental illness. The primary function of the Family Advocate Program is to assist family members in coping with the illness of their loved one through information, education, and support. Additionally, they also provide information and assistance to family members in their interaction with service providers and the mental health system. Family Advocate staff are themselves family members and are sensitive to the concerns of other family members.

Family Advocate Program - Administration

2085 Rustin Avenue

Riverside, CA 92507

Phone: (951) 955-7163

Phone - Toll Free: (800) 330-4522

Fax: (951) 955-7220

Family Advocate Program - Desert Region

47-825 Oasis Street

Indio, CA 92201

Phone: (760) 863-8516

Fax: (760) 863-8587

Family Advocate Program - Mid-County Region

1688 North Perris Blvd, Suite L1-L2

Perris, CA 92571

Phone: (951) 443-2200

Fax: (951) 443-2230

Family Advocate Program - Western Region

2085 Rustin Avenue

Riverside, CA 92507

Phone: (800) 330-4522

Fax: (951) 955-7220

Parent Support & Training Program

Parent Partners are hired to work in clinics with families and professional staff to assist in the planning and provision of treatment for children and families. This program is countywide and provides support, education, training, and resources to parents and primary caregivers who are raising a child with mental health/behavioral challenges. Some services and supports are available to parents/caregivers whether or not their child is receiving services. They are offered in English and Spanish and are free of charge. Services include, but are not limited to, support and educational groups, trainings relating to mental health, a parent-to-parent telephone support line, social events, mentorship for youth, limited respite, and a parent resource library. Additional services include: community outreach activities, volunteer services, special projects, training to staff, and access to donated goods and services.

3125 Myers Street

Riverside, CA 92503

Phone: (951) 358-5862

Fax: (951) 358-4560

Parent-to-Parent Non-Crisis Telephone Support Line

This telephone support line is for parents/caregivers raising a child with mental health/behavioral challenges who would like to talk to another parent employed by Riverside University Health System — Behavioral Health, for support and information.

Phone: (951) 358-3622

Phone Toll Free: (888) 358-3622

BEHAVIORAL HEALTH SUPPORTIVE SERVICES

Patients' Rights

Patients' Rights services are responsible for ensuring the statutory and constitutional rights of consumers of mental health services. The services are available to all ages. Services include complaint resolution, information and referral, certification review hearing representation, capacity hearing representation, monitoring for compliance, and notification of rights.

10182 Indiana Avenue

Riverside, CA 92503

Phone: (951) 358-4600

Phone Toll Free: (800) 350-0519

Fax: (951) 358-4581

SUBSTANCE ABUSE PREVENTION AND TREATMENT PROGRAMS

Substance Abuse Prevention and Treatment Administration

This program provides substance abuse prevention and treatment services and administers the Drinking Driver and PC 1000 Programs. Services are provided in County operated clinics and through our network of contracted providers. Services include detoxification, residential treatment, outpatient services, perinatal services, Narcotics Treatment Program (Methadone), prevention, and referrals to other ancillary services.

Detox Referral Line (24/7): (800) 499-3008

Outpatient Substance Abuse Prevention and Treatment Services

Outpatient Drug Free (ODF) Program - Adult and adolescent substance abuse treatment groups, individual counseling, and education in both English and Spanish. Twice a week for 16 weeks.

Co-Occurring Disorder Treatment Program - Groups and individual counseling with an emphasis on both substance abuse and mental health issues.

Drinking Driver Program (DDP) - Registration, screening, and tracking of convicted DUI referrals from the Courts. Assess out-of-state referrals. Assist clients to remain in DUI programs. Monitor DUI programs and PC 1000 programs (Deferred Entry of Judgment – first time drug offenders).

Drug Court - Recovery Opportunity Center (ROC) - Collaborative team effort involving the Superior Court, District Attorney, Public Defender, Probation Department, and RUHS — Behavioral Health. Non-violent felony offenders choose and receive intensive substance abuse treatment instead of incarceration.

MOMS Perinatal Program - A 16-week, intensive day treatment program for substance using women who are pregnant and/or parenting. Transportation is provided for women and their child (children). A child care learning laboratory is provided as part of treatment, giving women hands-on parenting skills.

Substance Abuse Treatment and Recovery Team (START)- Substance abuse residential placement and intensive case management services for referrals from Inpatient Treatment Facility. Transportation is provided.

Substance Abuse Prevention and Treatment Programs

Community Outreach - Follows guidelines of the Center for Substance Use Prevention in offering comprehensive evidence-based prevention services. Provides universal, selected, and indicated prevention interventions.

SUBSTANCE ABUSE PREVENTION AND TREATMENT PROGRAMS

Friday Night Live (FNL) - The Substance Abuse Prevention and Treatment Program provides a variety of prevention programs across the County, the largest of which is Friday Night Live. Programs serve high school youth (FNL), middle/intermediate junior high youth (Club Live – CL), and elementary school youth (FNL Kids) with peer-based clubs to prevent alcohol, tobacco and other drug-related problems and encourage healthy living and positive youth development.

Individual Prevention Services (IPS) Program - A unique approach to working with individuals who are starting to experience the negative consequences of drug or alcohol use, but are not yet to the point of requiring treatment. The intervention is custom designed and individualized by working with the individual and their families. Services provided at all County operated Substance Abuse Prevention and Treatment Clinics.

BLYTHE

Blythe Recovery Opportunity Center (ROC)

1297 West Hobson Way
Blythe, CA 92225
Phone: (760) 921-5000
Fax: (760) 921-5002

Blythe Substance Abuse Prevention and Treatment Clinic

1297 West Hobson Way
Blythe, CA 92225
Phone: (760) 921-5000
Fax: (760) 921-5002

CATHEDRAL CITY

Cathedral City Recovery Opportunity Center (ROC)

68-615 Perez Road, Suite 6A
Cathedral City, CA 92234
Phone: (760) 770-2264
Fax: (760) 770-2240

Cathedral City Substance Abuse Prevention and Treatment Clinic

68-615 Perez Road, Suite 6A
Cathedral City, CA 92234
Phone: (760) 770-2264
Fax: (760) 770-2240

CORONA

Corona Substance Abuse Prevention and Treatment Clinic

623 North Main Street, Suite D11

Corona, CA 92880

Phone: (951) 737-2962

Fax: (951) 737-2783

HEMET

Southwest Recovery Opportunity Center (ROC)

650 North State Street

Hemet, CA 92543

Phone: (951) 791-3350

Fax: (951) 791-3353

Hemet Substance Abuse Prevention and Treatment Clinic

650 North State Street

Hemet, CA 92543

Phone: (951) 791-3350

Fax: (951) 791-3353

INDIO

Drinking Driver Program (DDP)

45-596 Fargo Street, Suite 6

Indio, CA 92201

Phone: (760) 863-8471

Fax: (760) 342-4469

Indio Substance Abuse Prevention and Treatment Clinic

83-912 Avenue 45, Suite 9

Indio, CA 92201

Phone: (760) 347-0754

Fax: (760) 347-8507

RIVERSIDE

Drinking Driver Program (DDP)/Substance Abuse Treatment and Recovery Team (START)

2085 Rustin Avenue

Riverside, CA 92507

Phone: (951) 778-3500

Fax: (951) 274-9865

SUBSTANCE ABUSE PREVENTION AND TREATMENT PROGRAMS

Drug Court - Recovery Opportunity Center (ROC)

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 955-2123
Fax: (951) 955-2426

Friday Night Live Offices/Substance Abuse Prevention

3525 Presley Avenue
Riverside, CA 92507
Phone: (951) 782-5000
Fax: (951) 682-3576

Riverside County Substance Abuse Prevention and Treatment Clinic and MOMS Program

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 955-2105
Fax: (951) 955-8060

Substance Abuse Prevention and Treatment Administration

3525 Presley Avenue
Riverside, CA 92507
Phone: (951) 782-2400
Fax: (951) 683-4904

TEMECULA

Temecula Substance Abuse Prevention and Treatment Clinic

40925 County Center Drive, Suite 200
Temecula, CA 92590
Phone: (951) 600-6360
Fax: (951) 600-6365

DESERT REGION BEHAVIORAL HEALTH SERVICES

- Banning
- Beaumont
- Blythe
- Cabazon
- Calimesa
- Cathedral City
- Cherry Valley
- Coachella
- Desert Hot Springs
- La Quinta
- Indio
- Indian Wells
- Mecca
- Palm Desert
- Palm Springs
- Rancho Mirage
- Oasis
- Thermal
- Whitewater

For hearing impaired services in the Desert Region, please call: Desert Region TTY# (760) 863-8026

COUNTYWIDE CHILDREN'S MENTAL HEALTH SERVICES

The following children's mental health programs provide services to all regions of Riverside County: Assessment and Consultation Team (ACT); Children's Case Management; Preschool 0-5 Programs; Therapeutic & Residential Assessment & Consultation Team (TRAC).

BANNING

Banning Mental Health Clinic

Outpatient clinic providing services for children, adolescents, adults, and older adults, including crisis intervention, assessment, recovery management, medication services, case management, and dual-diagnosis treatment. An Urgent Care Program provides crisis resolution and problem solving. Peer-to-peer recovery services are provided through the clinic and through a contracted Peer Support and Resource Center. Outreach to homeless mentally ill individuals, housing assistance and intensive 24 hours a day, seven days a week case management are also available through the Desert's Full-Service Partnership (FSP) programs. Parent Partners provide support to parents of children.

1330 West Ramsey Street, Suite 100

Banning, CA 92220

Phone: (951) 849-7142

Fax: (951) 849-1762

California Work Opportunity and Responsibility to Kids (CalWORKs)/Greater Avenues for Independence (GAIN) Program - Behavioral Health Services

The CalWORKs/GAIN program is a treatment and education program that helps to remove mental health and/or substance abuse barriers to employment and establish self-sufficiency. There are Mental Health counselors at every CalWORKs/GAIN Program.

63 South 4th Street

Banning, CA 92220

Phone: (951)922-7000

Fax: (951)922-7005

Smith Correctional Facility - Jail Services (Banning Jail)

A mental health response team is available to address life threatening situations such as suicidal ideation or attempts in the jails. All referred individuals receive a mental health evaluation to determine the presence of a psychiatric problem and identify the services required. Medication services are provided as needed. Follow up mental health referrals for outpatient services are provided.

DESERT REGION BEHAVIORAL HEALTH SERVICES

1627 South Hargrave Street
Banning, CA 92220
Phone: (951) 922-7612
Fax: (951) 922-7730

Wellness City - Recovery Innovations Peer Support and Resource Center (PSRC)

Under contract with the Riverside University Health System (RUHS) — Behavioral Health, Recovery Innovations, Inc. offers a peer operated program for integrated services to current or former adult or transitional aged youth (TAY) consumers. Services include a Resource Center with information on housing options, employment opportunities, and educational opportunities. Educational Programming with classes on five developmental tracks: Wellness; Personal Development; Employment Development; Change/ Adaptability, and Community Reintegration. Monthly community activities are offered at little or no cost. Areas served: Banning

2781 W. Ramsey Street, Suite 6
Banning, CA 92220
Phone: (760) 550-5405
Fax: (760) 778-4245

BLYTHE

Blythe Jail - Jail Services

A mental health response team is available to address life threatening situations such as suicidal ideation or attempts in the jails. All referred individuals receive a mental health evaluation to determine the presence of a psychiatric problem and identify the services required. Medication services are provided as needed. Follow up mental health referrals for outpatient services are provided.

260 North Springs Street
Blythe, CA 92225
Phone: (760) 921-5780
Fax: (760) 921-5792

Blythe Behavioral Health Clinic

Outpatient clinic providing services for children, adolescents, adults, and older adults, including crisis intervention, assessment, medication services, case management, recovery management and dual-diagnosis treatment. Short-term outpatient treatment is provided for crisis resolution and problem solving. Peer-to-peer recovery services are provided at the clinic and through a contracted Peer Support and Resource Center.

Outreach to homeless mentally ill individuals, housing supports and intensive 24 hours a day, seven days a week case management is available through the Desert's Full-Service Partnership (FSPs) programs. Parent Partners provide support to parents of children.

1297 West Hobsonway
Blythe, CA 92225
Phone: (760) 921-5000
Fax: (760) 921-5002

California Work Opportunity and Responsibility to Kids (CalWORKs)/Greater Avenues for Independence (GAIN) Program - Behavioral Health Services

The CalWORKs/GAIN program is a treatment and education program that helps to remove mental health and/or substance abuse barriers to employment and establish self-sufficiency. There are Mental Health counselors at every CalWORKs/GAIN Program.

1297 West Hobsonway
Blythe, CA 92225
Phone: (760) 863-2578
Fax: (760) 863-2569

Older Adult Services

Services may be provided to older adult residents in the Blythe area by calling (760) 921-5002.

Wellness City - Recovery Innovations, Inc. Peer Support and Resource Center (PSRC)

Under contract with Riverside University Health System (RUHS) — Behavioral Health, Recovery Innovations, Inc. offers a peer operated program for integrated services to current or former adult or transitional aged youth (TAY) consumers. Services include a Resource Center with information on housing options, employment opportunities and educational opportunities. Educational Programming with classes on five developmental tracks: Wellness; Personal Development; Employment Development; Change/ Adaptability, and Community Reintegration. Monthly community activities are offered at little or no cost. Areas served: Blythe

1297 W. Hobson Way
Blythe, CA 92225
Phone: (760) 550-5405
Fax: (760) 342-1831

DESERT REGION BEHAVIORAL HEALTH SERVICES

Substance Abuse Prevention and Treatment Programs

Blythe Recovery Opportunity Center (ROC)

1297 West Hobsonway
Blythe, CA 92225
Phone: (760) 921-5000
Fax: (760) 921-5002

Blythe Substance Abuse Prevention and Treatment Clinic

1297 West Hobsonway
Blythe, CA 92225
Phone: (760) 921-5000
Fax: (760) 921-5002

CATHEDRAL CITY

California Work Opportunity and Responsibility to Kids (CalWORKs)/Greater Avenues for Independence (GAIN) Program - Behavioral Health Services

The CalWORKs/GAIN program is a treatment and education program that helps to remove mental health and/or substance abuse barriers to employment and establish self-sufficiency. There are Mental Health counselors at every CalWORKs/GAIN Program.

68-615 Perez Road, Suite 6A
Cathedral City, CA 92234
Phone: (760) 773-6800
CalWORKs Fax: (760) 770-2324
GAIN Fax: (760) 773-6720

Substance Abuse Prevention and Treatment Programs

Cathedral City Substance Abuse Prevention and Treatment Clinic

68-615 Perez Road, Suite 6A
Cathedral City, CA 92234
Phone: (760) 770-2286
Fax: (760) 770-2240

Riverside County Behavioral Health and Nutrition Services Center/ Desert Hot Springs Wellness & Recovery Center for Mature Adults

The Older Adult Services program provides services to older adults, age 60 years and above. Services focus upon wellness, recovery, and resiliency. Older Adult Services provide assessment and treatment focused on consumer's recovery goals, assist with housing, provide medication services, evaluate placement needs, consult with primary care physicians, and link to health and other mental health specialty services. Peer and family support services are also available. The Specialty Multidisciplinary Aggressive Response Team (SMART) provides outreach and engagement to the "at-risk" population for homelessness, institutionalization, and abuse, who, under ordinary circumstances, would not receive services.

14320 Palm Drive
Desert Hot Springs, CA 92240
Phone: (760) 773-6767
Fax: (760) 773-6760

Greater Avenues for Independence (GAIN) Program - Behavioral Health Services

GAIN program is a treatment and education program that helps to remove mental health and/or substance abuse barriers to employment and establish self-sufficiency. There are Mental Health counselors at every GAIN Program.

14201 Palm Drive
Desert Hot Springs, CA
Phone: (760) 329-2797
Fax: (760) 288-2149

Desert Hot Springs Wellness and Recovery Clinic for Mature Adults

14320 Palm Drive
Desert Hot Springs, CA 92240
Phone: (730) 773-6767
Fax: (760) 773-6760

Specialty Multidisciplinary Aggressive Response Team (SMART) Program-Desert Region

14320 Palm Drive
Desert Hot Springs, CA 92240
Phone: (760) 773-6767
Fax: (760) 773-6760

DESERT REGION BEHAVIORAL HEALTH SERVICES

INDIO

California Work Opportunity and Responsibility to Kids (CalWORKs)/Greater Avenues for Independence (GAIN) Program - Behavioral Health Services

The CalWORKs/GAIN program is a treatment and education program that helps to remove mental health and/or substance abuse barriers to employment and establish self-sufficiency. There are Mental Health counselors at every CalWORKs/GAIN Program.

46-199 Monroe Street, Suite C
Indio, CA 92201
Phone: (760) 863-2578
Fax: (760) 863-2569

Telecare Riverside Crisis Stabilization Services

Provides psychiatric emergency assessment and crisis stabilization for up to 24 hours for all ages. Services include evaluation, crisis intervention, and referral for psychiatric hospitalization. This facility is a 5150 designated provider, which operates 24 hours and day, 7 days a week.

47-915 Oasis Street
Indio, CA 92201
Phone: (760) 863-8600
Fax: (760) 863-8603

Indio Jail Services

A mental health response team is available to address life threatening situations such as suicidal ideation or attempts in the jails. All referred individuals receive a mental health evaluation to determine the presence of a psychiatric problem and identify the services required. Medication services are provided as needed. Follow up mental health referrals for outpatient services are provided.

46-057 Oasis Street
Indio, CA 92201
Phone: (760) 393-3308
Fax: (760) 393-3355

Indio Behavioral Health Clinic

Outpatient clinic providing services for children, adolescents, adults, and older adults including crisis intervention, assessment, medication services, case management, and dual-diagnosis services. Peer-to-peer recovery services are provided through the clinic and through the contracted Peer Support and Resource Center. Outreach to homeless mentally ill individuals, housing assistance and 24-hour a day, seven days a week intensive case management is available through the Desert's Full-Service Partnership (FSP's) programs. Parent Partners provide support to parents of children.

47-825 Oasis Street
Indio, CA 92201
Phone: (760) 863-8455
Fax: (760) 863-8587

Indio Multi-Dimensional Family Therapy (MDFT)

Provides an evidenced-based approach to treatment of adolescents who have behavior and substance abuse disorders, and their families. Teams of Clinical Therapists and Behavioral Health Specialists provide intensive, community-based services; these include therapy for the adolescent and the adolescent's parent(s), the family, and case management.

47-825 Oasis Street
Indio, CA 92201
Phone: (760) 863-8455
Fax: (760) 863-8587

Indio Wraparound Program

Wraparound Programs are a family centered, individualized, community based, strength focused, needs driven collaborative approach to mental health treatment. A team of professionals including Clinical Therapists, Behavioral Health Specialists, and Parent Partners persistently work together with Probation Officers, nurses, and community members to ensure the family reaches their goals.

47-825 Oasis Street
Indio, CA 92201
Phone: (760) 863-8455
Fax: (760) 863-8587
TTY: (760) 863-8026

DESERT REGION BEHAVIORAL HEALTH SERVICES

Mental Health Court

This program assists the court in providing appropriate assessment and placement of criminal defendants suffering from a mental illness. Mental Health Courts support and implement individualized treatment plans and case management. Services are delivered in an effective and safe manner with the objective of safeguarding the public and reducing recidivism.

82-632 Highway 111, Suite A-3

Indio, CA 92201

Phone: (760) 396-5371

Fax: (760) 396-5365

Psychiatric Health Facility (PHF) Oasis Rehabilitation Center

The PHF is a 16 bed acute, locked, 5150-designated inpatient facility for voluntary and involuntary consumers. Admissions occur 24 hours a day, seven days a week. The facility is administered by a private contractor.

47-915 Oasis Street

Indio, CA 92201

Phone: (760) 863-8632

Fax: (760) 863-8631

Substance Abuse Prevention and Treatment Programs

Drinking Driver Program (DDP)

45-596 Fargo Street, Suite 6

Indio, CA 92201

Phone: (760) 863-8471

Fax: (760) 342-4469

Indio Substance Abuse Prevention and Treatment Clinic

83-912 Avenue 45, Suite 9

Indio, CA 92201

Phone: (760) 347-0754

Fax: (760) 347-8507

Indio Recovery Opportunity Center (ROC)

68-615 Perez Road, Suite 6A

Cathedral City, CA 92234

Phone: (760) 770-2264

Fax: (760) 770-2240

Wellness City - Recovery Innovations Peer Support and Resource Center (PSRC)

Under contract with Riverside University Health System (RUHS) — Behavioral Health, Recovery Innovations, Inc. offers a peer operated program for integrated services to current or former adult or transitional aged youth (TAY) consumers. Services include a Resource Center with information on housing options, employment opportunities, and educational opportunities. Educational Programming with classes on five developmental tracks: Wellness; Personal Development; Employment Development; Change/Adaptability, and Community Reintegration. Monthly community activities are offered at little or no cost. Areas served: Entire Coachella Valley

**81-735 Hwy 111, Suite B
Indio, CA 92201
Phone: (760) 342-1825
Fax: (760) 342-1831**

MECCA

Mecca Satellite Office

Provides outreach and engagement activities. Information and educational materials and presentations are available to the Mecca and surrounding communities in both English and Spanish.

Mecca Satellite Office: (760) 393-3255

PALM SPRINGS

Desert Adult Full Service Partnership

The Desert Adult Full Service Partnership (FSP) serves adults between the ages of 18 and 59 with severe and persistent mental illness who are homeless or at risk of homelessness.

19531 McLane Street, Suite B
Palm Springs, CA 92262
Phone: (760) 288-4579
Fax: (760) 288-3752

DESERT REGION BEHAVIORAL HEALTH SERVICES

“The PATH” Safehaven Program

“The PATH” is a 24/7 drop-in center and “Safehaven” designed to engage the hardest to reach homeless person that has a diagnosis of mental illness. The program also provides on-site low demand permanent supportive housing for 25 adults. Program staff are trained to address the issues of service-resistant clients and can provide linkages to other services and programs. The facility provides food, showers, laundry, and fellowship with peer counselors along with linkages to a wide range of community resources. “The PATH” is operated by Recovery Innovations of California Inc. under contract with Riverside University Health System — Behavioral Health.

19351 McLane Street
Palm Springs, CA 92262
Phone: (760) 251-2346
Fax: (760) 251-2390

Wellness City - Recovery Innovations Peer Support and Resource Center (PSRC)

Under contract with Riverside University Health System — Behavioral Health, Recovery Innovations, Inc. offers a peer operated program for integrated services to current or former adult or transitional aged youth (TAY) consumers. Services include a Resource Center with information on housing options, employment opportunities and educational opportunities. Educational Programming with classes or five developmental tracks: Wellness; Personal Development; Employment Development; Change/ Adaptability, and Community Reintegration. Monthly community activities are offered at little or no cost. Areas served: Entire Coachella Valley

333 S. Indian Canyon Drive, Suite E
Palm Springs, CA 92262
Phone: (760) 778-4309
Fax: (760) 778-4245

MID-COUNTY REGION BEHAVIORAL HEALTH SERVICES

The Mid-County Region covers the area from Elsinore Valley on the west, east to Idyllwild, north to Perris, and south to the San Diego County line. It includes services to the following cities and surrounding communities:

- Anza
- Aguanga
- Canyon Lake
- Gilman Hot Springs
- Hemet
- Homeland
- Idyllwild
- Lake Elsinore
- Lakeview
- Mead Valley
- Menifee
- Mountain Center
- Murrieta
- Nuevo
- Perris
- Quail Valley
- Rancho California
- Romoland
- Sage
- San Jacinto
- Soboba Hot Springs
- Sun City
- Temecula
- Valle Vista
- Wildomar
- Winchester

For hearing impaired services in the Mid-County Region, please call: Mid-County Region TTY# (951) 296-0596.

COUNTYWIDE CHILDREN'S MENTAL HEALTH SERVICES

The following children's mental health programs provide services to all regions of Riverside County: Assessment and Consultation Team (ACT); Children's Case Management; Preschool 0-5 Programs; Therapeutic & Residential Assessment & Consultation Team (TRAC).

HEMET

California Work Opportunity and Responsibility to Kids (CalWORKs)/Greater Avenues for Independence (GAIN) Program - Behavioral Health Services

The CalWORKs/GAIN program is a treatment and education program that helps to remove mental health and/or substance abuse barriers to employment and establish self-sufficiency. There are Mental Health counselors at every CalWORKs/GAIN Program.

541 North San Jacinto Avenue
Hemet, CA 92543
Phone: (951) 791-3100
Fax: (951) 791-3110

Hemet Behavioral Health Clinic

Provides services to adult individuals suffering from severe and persistent mental health problems. These services include psychiatric assessments, medication support, assessment, and referral for inpatient psychiatric services, short-term crisis intervention. The Hemet Behavioral Health Clinic also offers recovery oriented services including a recovery management program, Wellness Recovery Action Plan groups, and an integrated mental health and substance abuse program for consumers who suffer from both severe and persistent mental illnesses and substance abuse disorders. Areas served: Hemet, Homeland, Idyllwild, Anza, Sage, San Jacinto, Gilman Hot Springs, Valle Vista Winchester, Soboba Hot Springs, Aguanga, Lakeview, and Mountain Center.

650 North State Street
Hemet, CA 92543
Phone: (951) 791-3300
Fax: (951) 791-3333

Substance Abuse Prevention and Treatment Programs Southwest Recovery Opportunity Center (ROC)

650 North State Street
Hemet, CA 92543
Phone: (951) 791-3350
Fax: (951) 791-3353

MID-COUNTY REGION BEHAVIORAL HEALTH SERVICES

Hemet Substance Abuse Prevention and Treatment Clinic
650 North State Street
Hemet, CA 92543
Phone: (951) 791-3350
Fax: (951) 791-3353

LAKE ELSINORE

California Work Opportunity and Responsibility to Kids (CalWORKs)/ Greater Avenues for Independence (GAIN) Program – Behavioral Health Services

The CalWORKs/GAIN program is a treatment and education program that helps to remove mental health and/or substance abuse barriers to employment and establish self-sufficiency. There are Mental Health counselors at every CalWORKs/GAIN Program.

1400 West Minthorne Street
Lake Elsinore, CA 92530
Phone: (951) 245-3210
Fax: (951) 245-3008

Lake Elsinore Children’s Mental Health Clinic

Provides services to children with severe emotional and behavioral problems. Services include psychiatric evaluations, medication services, individual and family therapy, and case management services. Staff works closely with Children’s Protective Services to provide services to dependent children who experience severe emotional problems. Parent partners offer support and advocacy services to parents whose children are receiving services at the clinic. Areas served: Lake Elsinore and Wildomar.

31946 Mission Trail, Suite B
Lake Elsinore, CA 92530
Phone: (951) 245-7663
Fax: (951) 674-6431

Lake Elsinore Multi-Dimensional Family Therapy Team (MDFT)

Provides home and community-based services for adolescents and their families with substance related disorders and severe behavioral problems. The program provides time-limited intensive case management, consultation, and individual and family therapy. This program is specifically targeted to serve the underserved ethnic minority populations of Lake Elsinore and Wildomar.

31946 Mission Trail, Suite B
Lake Elsinore, CA 92530
Phone: (951) 245-7663
Fax: (951) 674-6431

Lake Elsinore Parent Child Interaction Therapy (PCIT) Program

Provides outpatient services for children ages 0-5 years old and their families. These services include mental health screenings, evaluation, treatment, and consultation. Through this service very direct and individualized parenting skills are developed on how to respond to difficult parent/child interactions. Areas Served: Entire Mid-County Region.

31946 Mission Trail, Suite B
Lake Elsinore, CA 92530
Phone: (951) 245-7663
Fax: (951) 674-6431

Mid-County Wraparound Program

Wraparound Programs are a family-centered, individualized, community-based, strength-focused, need-driven, and collaborative approach to mental health treatment. A team of professionals, including Clinical Therapist, Behavioral Health Specialist, and Parent Partners work together with Probation Officers, Public Health Nurses, and community members to ensure that the families reach their goals.

31946 Mission Trail, Suite B
Lake Elsinore, CA 92530
Phone: (951) 245-7663
Fax: (951) 674-6431

Lake Elsinore Wellness and Recovery Clinic for Mature Adults

This Older Adult Services program provides services to older adults, age 60 years and above. Services focus upon wellness, recovery, and resiliency. Older Adult Services provide assessment and treatment focused on consumer's recovery goals, assist with housing, provide medication services, evaluate placement needs, consult with primary care physicians, and link to health and other mental health specialty services. Peer and family support services are also available. Specialty Multidisciplinary Aggressive Response Team (SMART) provides outreach and engagement to the "at-risk" population for homelessness, institutionalization, and use, who, under ordinary circumstances, would not receive services.

MID-COUNTY REGION BEHAVIORAL HEALTH SERVICES

31760 Casino Drive, Suite 100
Lake Elsinore, CA 92530
Phone: (951) 471-4600
Fax: (951) 471-4623

Lake Elsinore Adult Family Room

Provides services to adult individuals suffering from severe and persistent mental health problems. These services include psychiatric assessments, medication support, assessment, and referral for inpatient psychiatric services, and short-term crisis interventions. The Lake Elsinore Adult Family Room also offers recovery oriented services, including a recovery management program. Wellness Recovery Action Plan groups, and an integrated mental health and substance use program for consumers who suffer from both severe and persistent mental illnesses and substance abuse disorders. The clinic utilizes a strongly family-based approach to service delivery. Areas served: Lake Elsinore and Wildomar

31764 Casino Drive, Suite 300
Lake Elsinore, CA 92530
Phone: (951) 471-4645
Fax: (951) 471-4687

MURRIETA

Mental Health Court

This program assists the court in providing appropriate assessment and placement of criminal defendants suffering from a mental illness. Mental Health Courts support and implement individualized treatment plans and case management. Services are delivered in an effective and safe manner with the objective of safeguarding the public and reducing recidivism.

30755 B Auld Road
Murrieta, CA 92563
Phone: (951) 696-3049
Fax: (951) 696-3445

Southwest Detention Center - Jail Services

A mental health response team is available to address life threatening situations such as suicidal ideation or attempts in the jails. All referred individuals receive a mental health evaluation to determine the presence of a psychiatric problem and identify the services required. Medication services are provided as needed. Follow up mental health referrals for outpatient services are provided.

30755 B Auld Road
Murrieta, CA 92563
Phone: (951) 696-3112
Fax: (951) 696-3445

PERRIS

California Work Opportunity and Responsibility to Kids (CalWORKs)/Greater Avenues for Independence (GAIN) Program - Behavioral Health Services

The CalWORKs/GAIN program is a treatment and education program that helps to remove mental health and/or substance abuse barriers to employment and establish self-sufficiency. There are Mental Health counselors at every CalWORKs/GAIN Program.

351 Wilkerson Avenue, Suite D
Perris, CA 92570
(951) 210-1800
(951) 210-1807

Mid-County Multi-Dimensional Family Therapy Team (MDFT)

Provides home and community-based services for adolescents with both substance related disorders and severe behavioral problems. The program provides time-limited intensive case management, consultation, individual, and family therapy.

1688 North Perris Blvd., Suite L1
Perris, CA 92571
Phone: (951) 943-1130
Fax: (951) 657-7146

Perris Adult Family Room

Provides services to adult individuals suffering from severe and persistent mental health problems. These services include psychiatric assessments, medication support, assessment, and referral for inpatient psychiatric services, short-term crisis intervention. The Perris Mental Health Clinic also offers recovery oriented services including a recovery management program, Wellness Recovery Action Plan groups, and an integrated mental health and substance abuse program for consumers who suffer from both severe and persistent mental illnesses and substance abuse disorders. This clinic utilizes a strongly family-based approach to service delivery. Areas served: Canyon Lake, Quail Valley, Nuevo, Romoland, Sun City, Perris, Menifee, and Mead Valley.

1688 North Perris Boulevard, Suite L7-L11
Perris, CA 92571
Phone: (951) 443-2200
Fax: (951) 443-2230

MID-COUNTY REGION BEHAVIORAL HEALTH SERVICES

Victor Community Support Services - Transitional Age Youth (TAY) Program

Under contract with RUHS — Behavioral Health, Victor Community Support Services provides mental health counseling, community integration, vocational assessments, employment assistance, housing assistance, skill building, psychiatric care, crisis intervention, and co-occurring disorders treatment for youth between the ages of 16 to 25 who have a serious and persistent mental health disorder and have demonstrated unsuccessful engagement with outpatient treatment programs. Areas Served: Perris, Murrieta, Temecula, Lake Elsinore, Hemet, San Jacinto and surrounding communities.

555 North Perris Boulevard, Building A
Perris, CA 92571
Phone: (951) 436-5300
Fax: (951) 436-5350

Wellness City - Recovery Innovations, Inc. Peer Support and Resource Center (PSRC)

Under contract with the Riverside University Health System — Behavioral Health, Recovery Innovations of California, Inc. offers a peer operated program of integrated services to current or former adult or transitional aged youth (TAY) consumers. Services include a Resource Center with information on housing options, employment opportunities, and educational opportunities. Educational Programming with classes on five developmental tracks: Wellness; Personal Development; Employment Development; Change/ Adaptability, and Community Reintegration. Monthly community activities are offered a little or no cost. Areas Served: Perris, Murrieta, Temecula, Lake Elsinore, Hemet, San Jacinto and surrounding communities.

170 Wilkerson Avenue, Suite A and B
Perris, CA 92570
Phone: (951) 345-1193
Fax: (951) 686-6630

SAN JACINTO

ANKA - Full Service Partnership Program (FSP)

Under contract with Riverside University Health System — Behavioral Health, ANKA Behavioral Health Inc., provides intensive services to severely and persistently mentally ill consumers who are homeless or at risk of homelessness, have experienced numerous residential placements or psychiatric hospitalizations, have had multiple incarcerations as a result of their mental health illness, or have demonstrated unsuccessful engagement

with outpatient treatment programs. The program provides a wide range of intensive wellness and recovery based-services including psychiatric assessments, medication support, access to 24/7 crisis services, intensive case management, therapy, and vocational services. This program is available for clients between the ages of 25 through 59. Areas Served: Entire Mid-County Region.

102 West Main Street
San Jacinto, CA 92583
Phone: (951) 487-8883
Fax: (951) 925-3687

Mt. San Jacinto Children’s Mental Health Clinic

Provides services to children with severe emotional and behavioral problems. Services include psychiatric evaluations, medication services, individual and family therapy, and case management services. Staff works closely with Children’s Protective Services to provide services to dependent children who experience severe emotional problems. Parent partners offer support and advocacy services to parents whose children are receiving services at the clinic. Areas served: Canyon Lake, Lake Elsinore, Quail Valley, Nuevo, Romoland, Sun City, Wildomar, Perris, Menifee, and Mead Valley.

950 Ramona Boulevard, Suite 1 & 2
San Jacinto, CA 92582
Phone: (951) 487-2674
Fax: (951) 487-2679

Mt. San Jacinto Parent Child Interaction Therapy (PCIT) Program

Provides outpatient services for children ages 0-5 years old and their families. These services include mental health screenings, evaluation, treatment, and consultation. Through this very direct and individualized parenting skills are developed on how to respond to difficult parent/child interactions. Areas Served: San Jacinto, Hemet, Homeland, Idyllwild, Anza, Sage, Gilman Hot Springs, Valle Vista, Winchester, Soboba Hot Springs, Aguanga, Lakeview, and Mountain Center

950 Ramona Boulevard, Suite 1 & 2
San Jacinto, CA 92582
Phone: (951) 487-2674
Fax: (951) 487-2679

MID-COUNTY REGION BEHAVIORAL HEALTH SERVICES

Older Adult Services

The Older Adult Services program provides services to older adults, age 60 years and above. Services focus upon wellness, recovery, and resiliency. Older Adult Services provide assessment and treatment focused on consumer's recovery goals, assist with housing, provide medication services, evaluate placement needs, consult with primary care physicians, and link to health and other mental health specialty services. Peer and family support services are also available. Specialty Multidisciplinary Aggressive Response Team (SMART) provides outreach and engagement to the "at-risk" population for homelessness, institutionalization, and use, who, under ordinary circumstances, would not receive services.

San Jacinto Wellness & Recovery Clinic for Mature Adults

1370 South State Street, Suite B
San Jacinto, CA 92583
Phone: (951) 791 - 3596
Fax: (951) 791 - 3397

Specialty Multidisciplinary Aggressive Response Team (SMART) Program - Mid-County Region

1370 South State Street, Suite B
San Jacinto, CA 92583
Phone: (951) 791-3596
Fax: (951) 791-3397

TEMECULA

Substance Abuse Prevention and Treatment Program

Temecula Substance Abuse Prevention and Treatment Clinic
41002 County Center Drive, Building B, Suite 320
Temecula, CA 92591
Phone: (951) 600-6360
Fax: (951) 600-6365

Temecula Adult Behavioral Health Clinic

Provides services to adult individuals suffering from severe and persistent mental health problems. These services include psychiatric assessments, medication support, assessment, and referral for inpatient psychiatric services, short-term crisis intervention. The Temecula Adult Mental Health Clinic also offers recovery oriented services including a recovery management program, Wellness Recovery Action Plan groups, and an integrated mental health

and substance abuse program for consumers who suffer from both severe and persistent mental illnesses and substance abuse disorders. Areas served: Temecula and Murrieta.

40925 County Center Drive, Suite 200
Temecula, CA 92591
Phone: (951) 600-6300
Fax: (951) 600-6377

Temecula Children's Mental Health Clinic

Provides services to children with severe emotional and behavioral problems. Services include psychiatric evaluations, medication services, individual and family therapy, and case management services. Staff works closely with Children's Protective Services to provide services to dependent children who experience severe emotional problems. Parent partners offer support and advocacy services to parents whose children are receiving services at the clinic. Areas served: Murrieta and Temecula.

41002 County Center Drive, Suite 320
Temecula, CA 92591
Phone: (951) 600-6355
Fax: (951) 600-6365

Temecula Wellness and Recovery for Mature Adults

The Older Adults Services Program provides services to older adults, age 60 years and above. Services focus upon wellness, recovery, and resiliency. Older Adults Services provide assessment and treatment focused on consumer's recovery goals, assist with housing, provide medication services, evaluate placement needs, and consult with primary care physicians, and link to health and other mental health specialty services. Peer to family support services are also available.

40925 County Center Drive, Suite 100
Temecula, CA 92591
Phone: (951) 600-6420
Fax: (951) 600-6419

MID-COUNTY REGION BEHAVIORAL HEALTH SERVICES

Wellness City - Recovery Innovations, Inc. Peer Support and Resource Center (PSRC)

Under contract with Riverside University Health System (RUHS) — Behavioral Health, Recovery Innovations, Inc. offers a peer operated program for integrated services to current or former adult or transitional aged youth (TAY) consumers. Services include a Resource Center with information on housing options, employment opportunities and educational opportunities. Educational Programming with classes on five developmental tracks: Wellness; Personal Development; Employment Development; Change/ Adaptability and Community Reintegration. Monthly community activities are offered at little or no cost. Areas served: Mid-County Area

40925 County Center Drive, Suite 120

Temecula, CA 92591

Phone: (951) 600-6410

Fax: (951) 686-6630

WESTERN REGION BEHAVIORAL HEALTH SERVICES

The Western Region covers the area from the Orange County border east to Moreno Valley, north to the San Bernardino County line, and south to Corona. It includes services to the following cities and surrounding communities:

- Canyon Crest Heights
- Corona
- Glen Avon
- Glen Valley
- Highgrove
- Mira Loma
- Moreno Valley
- Norco
- Pedley
- Riverside
- Rubidoux
- Woodcrest

For hearing impaired services in the Western Region, please call: Western Region TTY# (951) 358-4728

COUNTYWIDE CHILDREN'S MENTAL HEALTH SERVICES

The following children's mental health programs provide services to all regions of Riverside County: Assessment and Consultation Team (ACT), Children's Case Management, Preschool 0-5 Programs, Therapeutic & Residential Assessment & Consultation Team (TRAC).

CORONA

Corona Parent Child Interaction Therapy (PCIT) Program

Provides outpatient services for children ages 0-5 years old and their families. These services include mental health screenings, evaluation, treatment, and consultation. Through this service very direct and individualized parenting skills are developed on how to respond to difficult parent/child interactions. Areas Served: Entire Western Region.

1195 Magnolia Avenue
Corona, CA 92879
Phone: (951) 273-0608
Fax: (951) 273-1718

Family, Adolescent, and Children's Treatment of Corona (FACT)

Outpatient clinic providing services to children and adolescents in the Corona/Norco community to assist children to remain in the least restrictive environment. Services include assessment, individual, group, family, and medication services and Trauma Focused Cognitive Behavioural Therapy (TFCBT). Services are provided in the clinic and at selected school sites.

1195 Magnolia Avenue
Corona, CA 92879
Phone: (951) 273-0608
Fax: (951) 273-1718

Main Street Adult Services

Outpatient program providing assistance for individuals who are experiencing severe and persistent psychiatric problems. Services include crisis intervention, assessments, medication services, case management services, linkage to community resources, brief stabilization therapy, education and evidence-based groups, peer-to-peer support, and advocacy. Areas served: Corona, Norco, and Mira Loma

629 North Main Street, Suite C3
Corona, CA 92880
Phone: (951) 738-2400
Fax: (951) 340-3566

WESTERN REGION BEHAVIORAL HEALTH SERVICES

Substance Abuse Prevention and Treatment Program

Corona Substance Abuse Prevention and Treatment Clinic

623 North Main Street, Suite D11

Corona, CA 92880

Phone: (951) 737-2962

Fax: (951) 737-2783

Assessment and Consultation Team (ACT)

Provides mental health consultation services on site at each DPSS office for open Child Protective Services cases. Referrals are made to county clinics or services may be authorized to a contract provider. All referrals must come through the child's social worker.

3125 Myers Street

Riverside, CA 92503

Phone: (951) 358-6888

Fax: (951) 687-5819

Children's Case Management

Provides screening of referrals for minors needing intensive residential treatment, as well as case consultation, case management and interagency coordination. These services are for minors at high risk for, or in need of, residential placement. Intensive adolescent and children's residential services are available via contract through this program per referral from Placement Screening Committees and Individualized Educational Program (IEP) Teams.

3125 Myers Street

Riverside, CA 92503

Phone: (951) 358-6858

Fax: (951) 687-3478

Preschool 0 – 5 Programs

Preschool 0-5 Programs include two components, Set-4-School and Prevention and Early Intervention (PEI) Mobile Services. Evidence based and evidence informed services are accessible in the clinic, on mobile units out in the community, and at school sites across the county. Additionally, each mobile services vehicle is equipped to function independently to support disaster relief centers in emergency situations. Services offered within the Set-4-School and PEI Mobile Services Programs include: Parent-Child Interaction Therapy (PCIT); Teacher-Child Interaction Training (TCIT); Trauma Focused Cognitive Behavioral Therapy (TF-CBT); The Incredible Kids (IK); and the Positive Parenting Program (Triple P). Early intervention services are offered to children ages zero to approximately 7 years of age.

Set-4-School

Prop 10 / First 5 Riverside

3075 Myers Street
Riverside, CA 92503
(951) 358-6895

PEI Mobile Services

3075 Myers Street
Riverside, CA 92503
(951) 358-6895

Therapeutic & Residential Assessment & Consultation Team (TRAC)

Provides specialized assessment and consultation services to Social Services and Probation concerning minors who are placed in Group Homes by Riverside County or who are at risk of Group Home placement. TRAC also participates in Team Decision Making (TDM) meetings with Social Services and coordinates Therapeutic Behavioral Services for Riverside County Medi-Cal beneficiaries.

3125 Myers Street
Riverside, CA 92503
Phone: (951) 358-5810
Fax: (951) 358-6865

MORENO VALLEY

California Work Opportunity and Responsibility to Kids (CalWORKs)/Greater Avenues for Independence (GAIN) Program - Behavioral Health Services

The CalWORKs/GAIN program is a treatment and education program that helps to remove mental health and/or substance abuse barriers to employment and establish self-sufficiency. There are Mental Health counselors at every CalWORKs/GAIN Program.

23119 Cottonwood Avenue, Building B
Moreno Valley, CA 92553
Phone: (951) 413-5500
Fax: (951) 413-5801

Moreno Valley Children's Interagency Program (MVCIP)

Provides services to children with severe emotional and behavioral problems. Services include psychiatric evaluations, medication services, individual and family therapy, and case management services. Staff works closely with schools to provide services to students who experience academic problems as a result of their severe emotional problems. Parent partners offer support

WESTERN REGION BEHAVIORAL HEALTH SERVICES

and advocacy services to parents whose children are receiving services at the clinic. Areas served: Moreno Valley

23119 Cottonwood Avenue, Building A, Suite 110
Moreno Valley, CA 92553
Phone: (951) 413-5678
Fax: (951) 413-5660

Moreno Valley Parent Child Interaction Therapy (PCIT) Program

Provides outpatient services for children ages 0-5 years old and their families. These services include mental health screenings, evaluation, treatment, and consultation. Through this service very direct and individualized parenting skills are developed on how to respond to difficult parent/child interactions. Areas Served: Entire Mid-County Region.

23119 Cottonwood Avenue
Building A, Suite 110
Moreno Valley, CA 92553
Phone: (951) 413-5678
Fax: (951) 413-5660

NORCO

California Work Opportunity and Responsibility to Kids (CalWORKs)/Greater Avenues for Independence (GAIN) Program - Behavioral Health Services

The CalWORKs/GAIN program is a treatment and education program that helps to remove mental health and/or substance abuse barriers to employment and establish self-sufficiency. There are Mental Health counselors at every CalWORKs/GAIN Program.

3178 Hamner Avenue
Norco, CA 92860
Phone: (951) 272-5550
Fax: (951) 272-5265

RIVERSIDE

Art Works

The Art Works, art center gallery in downtown Riverside, is an extension of the Recovery Innovations of California, Inc. Peer Support and Resource Center. This program offers a creative learning environment and programming related to artistic expression for those who carry a mental health diagnosis.

The program houses a commercial gallery that exhibits, markets, and sells works of art and presents public theatre performances. It offers programs such as drama, choir, drawing, painting, and crafts, weekly at the Riverside Peer Support and Resource Service Center (PSRSC) and the Perris PSRSC. Areas Served: Riverside, Moreno Valley West to Corona. Mid County Region: Temecula, Lake Elsinore, Hemet, Perris.

3741 Sixth Street
Riverside, CA 92501
Phone: (951) 683-1279
Fax: (951) 686-6630

Blaine Street Adult Behavioral Health Clinic

Outpatient program provides assistance for individual who are experiencing severe and persistent psychiatric problems. Services include urgent mental health, care assessment, medication services, brief stabilization therapy, family consultation, case management, as well as linkage to community resources, education groups, peer-to-peer support, and advocacy. Areas serviced: Moreno Valley, parts of Riverside and unincorporated areas.

Integrated Health Care Coordination was established to engage Consumers into a Wellness Recovery Plan that includes a person's Psychical Health, to provide consistent communication between all health providers (mental health, substance abuse, and primary care). The goal and purpose of Care Coordination is to ensure the services provided to our consumers is coordinated and in consideration of all health and behavioral health diagnosis and treatment, including medications.

Any consumers who has not received routine medical care is reluctant to address potential or admitted health issues (for example: STD's HIC Status, Diabetes) or is presenting with negative physical health symptoms, may be referred to Primary Care for an initial screening with the exception of consumers who are assigned and actively engaged with the Primary Providers through IEHP, Molina, or Kaiser, these consumers are not eligible for this referral program, unless there is an urgent care need. However, our goal and purpose of Care Coordination for consumers assigned to off-site providers is just as important. We will engage into a Wellness Recovery Plan by obtaining a Universal Consent and our coordination of care with our Mental Health providers will continue.

Blaine Street Adult Clinic
769 Blaine Street, Suite B
Riverside, CA 92507
Phone: (951) 358-4705
Fax: (951) 358-4719

WESTERN REGION BEHAVIORAL HEALTH SERVICES

California Work Opportunity and Responsibility to Kids (CalWORKs)/Greater Avenues for Independence (GAIN) Program - Behavioral Health Services

The CalWORKs/GAIN program is a treatment and education program that helps to remove mental health and/or substance abuse barriers to employment and establish self-sufficiency. There are Mental Health counselors at every CalWORKs/GAIN Program.

Jurupa

5961 Mission Boulevard
Riverside, CA 92509
Phone: (951) 509-8282
Fax: (951) 509-8267

La Sierra

11060 Magnolia Avenue
Riverside, CA 92505
Phone: (951) 358-6700
Fax: (951) 358-7688

Children's Treatment Services (CTS)

Outpatient clinic providing assessment and treatment services to children and adolescents in the Riverside area. The clinic provides a continuum of outpatient services in the clinic and on selected school sites. The services include assessment, medication services, individual, family, and group treatment. Parent Support, community consultation and information is also provided.

3125 Myers Street
Riverside, CA 92503
Phone: (951) 358-4840
Fax: (951) 358-4848
TTY: (951) 359-6447

Crisis Services: Riverside University Health System — Medical Center Emergency Treatment Services (ETS)

Provides psychiatric emergency services 24 hours a day, 7 days a week for all ages, which includes evaluation, crisis intervention, and referrals for psychiatric hospitalization, as needed for adults, children, and adolescents. Consumers may be referred to the Inpatient Treatment Facility (ITF) or other private hospitals.

9990 County Farm Road, Suite 4
Riverside, CA 92503
Phone: (951) 358-4881

Jefferson Wellness Center (JWC)

The Full Service partnership (FSP) at Jefferson Wellness Center is a program that provides a wide array of services and supports to adults living in the Western Region of Riverside County who have been diagnosed with a severe and persistent mental illness. The FSP provides intensive case management services and supports to eligible members who have been identified as struggling with homelessness and recidivism within the justice system and psychiatric facilities. The target populations are those that are currently homeless or at imminent risk of homelessness and are cycling in and out of jail or prison as well as cycling in and out of psychiatric hospitals or long term care facilities due to mental health impairments.

FSP focuses on the following strategies:

- Providing high-quality care that is member driven using a multi-disciplinary team and intensive case management approach to services and support.
- Supporting the goal areas that members may choose to work on in partnership with an assigned wellness partner.
- Providing a variety of services and supports, through group and individual methods, to assist each member in finding their path to recovery.
- Providing crisis support seven days a week, twenty-four hours a day.

Examples of multi-disciplined services to be provided include but are not limited to:

- Outreach
- Assessment
- Crisis Intervention
- Mental Health Services (individual and group services)
- Medication Support (psychiatric assessment, medication services and nursing support)
- Rehabilitation Support (supportive services, recovery based interventions such as recovery management and WRAP, care coordination/ plan development, linkage to community resources, peer support and adjunctive services, etc.)
- Collateral Services with probation, family, and other outside supports.

Jefferson Wellness Center

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 955-8000
Fax: (951) 955-8010

WESTERN REGION BEHAVIORAL HEALTH SERVICES

The Journey TAY Program

The Journey TAY Program is a Full Service partnership program that provides intensive wellness and recovery based services for previously unserved or underserved individuals who carry a serious mental health diagnosis and who are also homeless, at risk of homelessness, and/or have experienced numerous psychiatric hospitalizations or incarceration related to their mental health disorder. The Journey TAY Program outreaches to youth transitioning from adolescent services to adulthood ages 18-25. Areas served: Norco, Corona, Riverside, Moreno Valley and adjacent unincorporated areas.

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 358-4100
Fax: (951) 358-4189

Long Term Care (LTC) Placement

This program's purpose is to ensure all consumers discharged from acute Psychiatric Hospitals and are in need of residentially based treatment, receive the most appropriate care to promote hope and recovery. The program facilitates placement from hospitals to the most appropriate and least restrictive level of care for adults 18 to 59 years of age and coordinates with consumer and family, the regional clinic case manager, and the Public/Private Guardian. Other services include case management, financial benefits, research, and referral while the consumer is in a locked facility.

9890 County Farm Road
Riverside, CA 92503
Phone: (951) 358-6919
Fax: (951) 358-7312

Case Management
3625 14th Street
Riverside, CA 92501
Phone: (951) 955-1570
Fax: (951) 955-1555

Mental Health Court

This program assists the court in providing appropriate assessment and placement of criminal defendants suffering from a mental illness. Mental Health Courts support and implement individualized treatment plans and case management. Services are delivered in an effective and safe manner with the objective of safeguarding the public and reducing recidivism.

3625 14th Street
Riverside, CA 92501
Phone: (951) 955-1560
Fax: (951) 955-1550

Treatment Foster Care (TFC)

A Full Service Partnership program that is designed to provide a community-based treatment alternative to group home placement. The target population includes minors who have serious mental illness leading to failed placements, substance abuse as a co-occurring disorder, and other severe acting out behaviors. MTFC provides intensive services to the adolescent and the family with whom the adolescent will reunite.

***Also serves the Mid-County Region**

3125 Myers Street
Riverside, CA 92503
Phone: (951) 358-6858
Fax: (951) 687-3478

Older Adults

The Older Adult Services program provides services to older adults, age 60 years and above. Services focus upon wellness, recovery, and resiliency. Older Adult Services provide assessment and treatment focused on consumer's recovery goals, assist with housing, provide medication services, evaluate placement needs, consult with primary care physicians, and link to health and other mental health specialty services. Peer and family support services are also available. Specialty Multidisciplinary Aggressive Response Team (SMART) provides outreach and engagement to the "at-risk" population for homelessness, institutionalization, and abuse, who, under ordinary circumstances, would not receive services.

Riverside Wellness & Recovery Clinic for Mature Adults

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 509-2400
Fax: (951) 509-2405

Specialty Multidisciplinary Aggressive Response Team (SMART) Program - Western Region

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 509-2400
Fax: (951) 509-2470

WESTERN REGION BEHAVIORAL HEALTH SERVICES

Recovery Learning Center (RLC)

Offers Riverside County residents a new choice in mental health services, one that is designed with peers who have experience in recovering from mental health issues. The Recovery Learning Center was planned around the development and implementation of a Wellness Recovery Action Plan. It is intended to demonstrate and coach recovery, empowerment, and personal responsibility.

9990 County Farm Road, Suite 5
Riverside, CA 92503
Phone: (951) 358-4834
Fax: (951) 358-3548

Riverside Family Wellness Center at Rustin

This is the first Children's Integrated Behavioral and Medical Health Clinic in Riverside County. Behavioral Health services that are offered include Individual, Family, Group Therapy and Psychiatric Medication. Specialized Services include PCIT (parent-child interactive therapy), TF-CBT (Trauma Focused Cognitive Behavioral Therapy), MDFT (Multi-Dimensional Family Therapy), Eating Disorder Therapy, and services for dually diagnosed children on the autism spectrum. Medical services include immunizations, Physical Examination, and Nutritional Health among other pediatric services.

2085 Rustin Avenue, Suite 2
Riverside, CA 92507
Phone: (951) 509-8200
Fax: (951) 358-6622

Riverside University Health System — Medical Center Inpatient Treatment Facility (ITF)

ITF functions as the Psychiatric Department of Riverside County Regional Medical Center (RCRMC). The Inpatient Unit serves adults and adolescents, provides medication services, individual and group therapy in a structured, supervised setting, as well as discharge planning and coordination, placement services and referrals all geared to stabilize the individual for return to the community as soon as possible.

9990 County Farm Road, Suite 2
Riverside, CA 92503
Phone: (951) 358-4700

Robert Presley Detention Center - Jail Services

A mental health response team is available to address life threatening situations such as suicidal ideation or attempts in the jails. All referred individuals receive a mental health evaluation to determine the presence of a psychiatric problem and identify the services required. Medication services are provided as needed. Follow up mental health referrals for outpatient services are provided.

4000 Orange Street
Riverside, CA 92501
Phone: (951) 955-4545
Fax: (951) 955-2138

The Health and Wellness Lifestyle Center

The Health and Wellness Lifestyle Center is an innovative program designed to connect consumer's mental health to their physical health through health education classes, hands-on food demonstrations, and physical fitness. Member-centered services are designed to aid them in the search for a healthier lifestyle. The Center's professional staff is dedicated to providing supportive assistance in developing individualized health plans based on healthy alternatives that are suitable to the member's overall wellness, their accessibility to healthy alternatives, and assessment of their physical capabilities.

761 W. Blaine Street
Riverside, CA 92507
Phone: (951) 358-4705

Wellness City - Recovery Innovations of California, Inc. Peer Support and Resource Center (PSRC)

Under contract with Riverside University Health System (RUHS) — Behavioral Health, Recovery Innovations of California, Inc. offers a peer-operated program of integrated services to current or former adult and/or transitional aged youth consumers. Services include a Resource Center with information on housing options, employment opportunities, and educational opportunities. Educational programming is also offered with classes on five developmental tracks; Wellness, Personal Development, Employment Development, Change/Adaptability, and Community Reintegration. Monthly community activities are offered at little or no cost. Areas Served: Moreno Valley West to Corona.

1737 Atlanta Avenue, Suite H5
Riverside, CA 92507
Phone: (951) 686-5484
Fax: (951) 686-6630

WESTERN REGION BEHAVIORAL HEALTH SERVICES

Substance Abuse Prevention and Treatment Programs

Drinking Driver Program (DDP)/Substance Abuse Treatment and Recovery Team (START)

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 778-3500
Fax: (951) 274-9865

Riverside Substance Abuse and Prevention Clinic and MOMS Program

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 955-2105
Fax: (951) 955-8060

Riverside Recovery Opportunity Center (ROC)

2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 955-2123
Fax: (951) 955-2426

Substance Abuse Prevention and Treatment Programs - Friday Night Live (FNL)

3525 Presley Avenue
Riverside, CA 92507
Phone: (951) 782-5000
Fax: (951) 682-3576

“The Place” Safehaven Program

“The Place” is a 24/7 drop-in center and “Safehaven” designed to engage the hardest to reach homeless person that has a diagnosis of mental illness. The program also provides on-site low demand permanent supportive housing for 25 adults. Program staff are trained to address the issues of service-resistant clients and can provide linkages to other services and programs. The facility provides food, showers, laundry, and fellowship with peer counselors along with linkages to a wide range of community resources. “The Place” is operated by Recovery Innovations of California Inc. under contract with Riverside University Health System — Behavioral Health.

2800 Hulen Place
Riverside, CA 92507
Phone: (951) 779-3057
Fax: (951) 275-0296

Western Region Multi-Dimensional Family Therapy Team (MDFT)

Provides an evidenced-based approach to treatment of adolescents who have behavior and substance abuse disorders, and their families. Teams of Clinical Therapists and Behavioral Health Specialists provide intensive, community-based services; these include therapy for the adolescent and the adolescent's parent(s), the family, and case management.

3125 Myers Street
Riverside, CA 92503
Phone: (951) 358-3510
Fax: (951) 358-3636

MDFT Expansion
2085 Rustin Avenue
Riverside, CA 92507
Phone: (951) 358-3510
Fax: (951) 358-5730

Wraparound Services

Wraparound Programs are a family centered, individualized, community based, strength focused, needs driven collaborative approach to mental health treatment. A team of professionals including Clinical Therapists, Behavioral Health Specialists, and Parent Partners work together with Probation Officers, nurses, and community members to ensure that the family reaches their goals.

Western Wraparound Program

3125 Myers Street
Riverside, CA 92503
Phone: (951) 358-3640
Fax: (951) 358-3636

Interagency Services for Families (ISF) Wraparound

3125 Myers Street
Riverside, CA 92503
Phone: (951) 358-4850
Fax: (951) 358-4852

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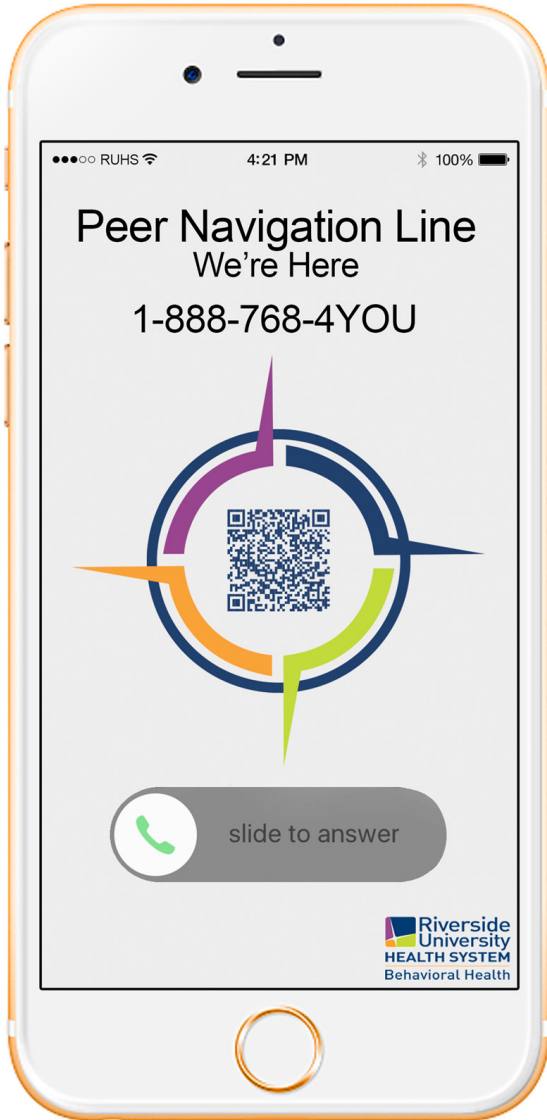
Looking for the next steps to a healthier and more fulfilling life?

Call us at the Peer Navigation Line.

We have taken those steps before.

We can navigate the system with you.

The Peer Navigation Line provides assistance in navigating the behavioral health system to current, new, and incoming clients.





INFORMATION AND REFERRALS

National Suicide Prevention Lifeline is a free, 24/7 service that can provide suicidal persons or those around them with support, information and local resources.
Call: 800-273-TALK or 800-273-8255

HELPLine is free, confidential crisis/suicide intervention service. Operated by highly trained volunteers, the line is open 24 hours a day, seven days a week.
Call: 951-686-HELP or 951-686-4357

2-1-1 is a toll-free number that provides information and referrals for health and social services in Riverside County.
Call: 2-1-1

CARES Line (Community Access, Referral, Evaluation and Support line) Provides information and referrals for Medi-Cal and Riverside County Health Plan beneficiaries seeking Mental Health Services.
Call: 800-706-7500

Peer Navigation Line (PNL) provides assistance in navigating the behavioral health system. The PNL staff have taken those steps before and they can help navigate the system with you.
Call: 888-786-4YOU or 888-786-4968

Riverside University Health System — Behavioral Health
www.rcdmh.org

Network of Care
www.riverside.networkofcare.org